

**Happy New Year!**

NEWSLETTER

# Teleconnections

January 2019

**THIS ISSUE:**

Internet Speed Changes  
Open House Winners  
Newsletter Contest  
Telephone Directory  
New Year, New Devices  
Dual Party Relay Service  
(542-3242)

**THIS MONTH ON  
PAY PER VIEW****EVENTS: Channel 600\***

IMPACT: Homecoming  
WWE: Royal Rumble

\*Contact WCCTA for  
access to Events and verify  
purchase limits.

## Internet Speeds Increased

Webster-Calhoun subscribers using Internet access received a surprise right before Christmas! Speeds were increased for even faster service!

Our most popular Internet Speed Packages are now:

50Mb/5Mb \$39.95 (phone service required)

100Mb/10Mb \$79.95/month

250Mb/25Mb \$129.95/month

A traditional Internet user primarily utilizes the down speed (the first number above). For example, if you type a website address into your browser that's a small bit of information transferred upstream but the resulting website that is downloaded to your device could be quite large especially when streaming a movie. A "Boost" for upload speeds is available in addition to these packages. Users that enjoy video games or cloud storage may prefer higher upload speeds.

Among various reasons for increasing the package speeds WCCTA General Manager, Daryl Carlson notes, "The FCC believes 25Mb/3Mb is an adequate speed for rural areas. We believe 50Mb down is a more comfortable speed for a streaming family." Re-arranging speeds and pricing also allows more economic tiers for those that need faster speeds.

This time of year typically sees high usage. "We specifically worked to get this done before the end of the year when children are home on break from school and families are getting together for celebrations" added Carlson.



# Open House Winners

Thanks so much to everyone that attended our holiday open house in December! Congratulations to Nicole Amen for winning a poinsettia and to Corrine Jensen who won a gift basket filled with goodies from Hallmark and Lifetime (along with a WCCTA blanket to snuggle up and watch movies with).



## Newsletter Contest

Congratulations to Dale Dencklau from Vincent! He found his telephone number in the newsletter last month! There are three hidden in this newsletter. Can you find them? Find YOUR phone number in this newsletter and contact our office to win a \$10.00 credit on your billing statement! (352-3702)

## Telephone Directory Listings

The 2019 Central Iowa Telephone Directory will be published soon for your convenience. If you have listing changes please contact the WCCTA office at 515-352-3151.

You may have noticed there are fewer telephone numbers in the directory as consumers can find other ways to communicate besides traditional land line telephones. Telephone companies are no longer required to print a telephone directory. Listings can also be found online at [www.localsolution.com](http://www.localsolution.com) or through your WCCTA Online Billing Account.

## New Year, New Devices

Struggling with technology? WCCTA offers multiple options to help you with all aspects of your home network! Contact our office in Gowrie at 515-352-3151 and ask about TechHome Support. The best part is the included toll free support number at 877-373-3320 that allows you to speak to someone! Have TechHome? Contact them with any questions and remember to check that your software is updated!

Struggling with the wireless router that all your devices are connecting to? WCCTA offers a Managed Wifi service and provides a robust router for you. WCCTA even keeps the software automatically updated so it's always running at its best!

## Dual Party Relay Service

The Dual Party Relay Service (DPRS) Fund is used for the Iowa telecommunications relay service and the Equipment Distribution Program. In 2018 the Iowa Utilities Board is authorized to require all telecommunications carriers to contribute \$0.03 per phone line to the Fund.

Beginning in January 2019 you will see this additional surcharge on your WCCTA billing statement.